

WILTON GREEN

LAUNDRY AND DRY CLEANING

a well-kept secret...

WHAT ARE WILTON GREEN DOING?

The welfare of our customer and staff is at the utmost importance to us, we are regularly following the advice and guidance of Public Health England (PHE) and World Health Organization (WHO). Our company remains open, yet we have made some vital changes to our cleaning routines, distancing and staffs welfare to ensure safety.

What is Wilton Green continuing to do to keep you safe?

At present staff members have adapted to the measures we have in-place which will ensure everyone stays healthy and poses no risk to the public. Staff are working different shifts to avoid traveling during peak periods, many are driving, cycling and walking into work to ensure they are staying alert. All staff are informed before coming to work to do the necessary checks advised by the PHE and encouraged to check the NHS website daily. To gain entry into our workplace all personnel are checked with a thermal scanner. Any staff member showing symptoms will not be permitted to attend.

- We maintain a robust cleaning and sanitation schedule across the whole factory and different work stations.
- Extra cleaning equipment is available to all staff and all staff will be maintaining the cleanliness of their stations throughout the course of a day.
- Staff members on entry are undergoing a thermometer gun test by machine, any member of staff who fails this will not be permitted to enter the building and told to self-isolate for a minimum of 7days.
- We have increased the access to hand sanitiser stations throughout the building and at main points of entrance and exits as well. Sanitising gel and antibacterial soap is accessible to all staff.
- Masks and gloves are provided to all staff that are in contact with items. Our main concern is everyone's safety and more importantly our customer's health.
- Staff are working at a 2m distance and new equipment/screens set-up at different stations to ensure safety.
- The products we use to clean all manner of garments and linen kills 99.9% of germs.
- The machines themselves are undergoing deep sanitation more frequently.

We would like to let you know we want to help you as much as we possibly can during this time. If you have any concerns do speak with the customer service team who can advise further on what we are doing here.

Our main changes and updates

Drivers are now back to a fixed schedule and time-slots as service demand has increased. If you are now back to work and need us to ensure our driver gets to you in the morning, please let us know so we can ensure your delivery or collection is prioritized. All drivers will be wearing masks and keeping their distance so please do not feel offended, we know they are happy to see their customers but for now safety comes first.

If you have any concerns and would like to change the way our drivers collect or deliver your items as a precautionary measure contact us either by telephone, email or write a message on your laundry list. We are happy to help all our customers and wish everyone good health.

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 'Thank you all' from the team here at Wilton Green for your understanding, if we have any changes or updates we will keep all customers informed, but for now we are fully operational.
