

COVID-19

WHAT ARE WILTON GREEN DOING?

At Wilton Green we have received a high volume of calls and concerns from customers and realised we need to inform you of what we are doing and can do to help!

The welfare of our customer and staff is at the utmost importance to us, we are regularly following the advice and guidance of Public Health England (PHE) and Health Protection Scotland (HPS).

Our company remains open, yet we have made some changes to our cleaning routines and staffs welfare to ensure safety.

What is Wilton Green doing to keep you safe?

At present no staff member has shown any symptoms or have been infected by COVID-19 and we hope the measures we have in-place will ensure everyone stays healthy and poses no risk to the public. Staff are informed before coming to work to do the necessary checks advised by the PHE, HPS and check NHS website daily. Any staff member showing symptoms will not be permitted to attend!

- We maintain a robust cleaning and sanitation schedule across the whole factory and different work stations.
- Extra cleaning equipment is available to all staff and all staff will be maintaining the cleanliness of their stations throughout the course of a day as well.
- We have increased the access to hand sanitisation stations throughout the building and at main points of entrance and exits as well. Sanitizing gel and antibacterial soap is accessible to all staff.
- Masks and gloves are provided to all staff that is in contact with items. Our main concern is everyone's safety and more importantly our customer's health.
- The products we use to clean all manner of garments and linen kills 99.9% of germs.
- The machines themselves are undergoing deep sanitation more frequently during this time also.

We would like to let you know we want to help you as much as we possibly can during this time. If you have any concerns do speak with the customer service team who can advise further on what we are doing here.

What else can we do to help?

We are willing to inform drivers to call or text customers when they arrive and goods can be left outside the door for safe collection. If you have any of the symptoms (yet undiagnosed by a health professional) or you have indeed got COVID-19 please let your customer service team know so we can leave or collect items from a safe place or on a door step. Ensuring drivers safety at all times as they visit many customers in a day.

If you have any concerns and would like to change the way how our drivers collect or deliver your items as a precautionary measure contact us either by telephone, email or write a message on your laundry list. We are happy to help all our customers and wish everyone one good health.

'Thank you all' from the team here at Wilton Green for your understanding if we have any changes or updates we will keep all customers informed, but for now we are fully operational.